Appendix B

COVID-19 RISK REGISTER @ 31/10/2020

No.	Risk Event Description	Service	Risk Owner	Current Impact	Current Likelihood	Current Risk Score	Proximity	Mitigating Actions
2	Risk of being unable to cope with surge capacity in the health and care system and surge in referrals and Child Protection for social care.	Haringey workforce and essential services	Director of Adults and Public Health Director of Children's Services Operational Services / functions	5	5	25	Immediate	Identify essential services Identify the minimum staffing levels needed per essential service Gather data on staff in non-essential services who can be redeployed if needed Review prioritisation methods in essential services – including collection of waste from those who have / suspected of having virus in Haringey Agree basket of Key Performance Indicators for essential services that are monitored and can be used to provide early warnings Identify likely surge capacity period and when
3	Risk to essential service delivery as a result of front-line staff self-isolating (availability of staff - make the risk holistic, include possibility of sickness)	Haringey workforce, Digital Services and essential services	Corporate Board BECC Operational Services / functions	4	2	8	Immediate	As per risk (1) above Identify and agree what additional work can be carried out by front-line staff at home. Consider track and trace
7	Risk to remote working as a result of: -Broadband disruption (e.g. as a consequence of higher broadband usage arising from self- isolation) -Cyber security risk	Haringey workforce, Digital Services and essential services	Operational Services / functions	5	2	10	Immediate	Monitor and agree contingency plans re: broadband IT to review and put in plans Prioritise remote working devices and access to essential roles/services. Consider asking other staff to use home PCs Ensure Contingency planning process is completed and are in place (mobile number / contingency)
10	Risk to staff wellbeing / stress levels as a result of workplace changes. Covid pressures, working patterns and general uncertainty, lack of control.		Human Resources / Communication Group	5	5	25	Immediate	Consider commissioning bereavement counselling (will have cost implication) HR to set up mechanisms to highlight arrangements made to support staff and set up arrangements to identify early signs of stress / wellbeing

11	Risk to the management of the Covid 19 pandemic response resulting from issues in the IT infrastructure. Associated risk to the running of the BECC due to inability to run 'virtually'	Haringey workforce, IT and essential services	Digital Services	5	3	15	Immediate	IT to review and put in plans. Monday.com (being embedded)
15	Risk of insufficient staff to screen and respond to urgent risk within the MASH	Children's services	Director of Adults and Public Health	5	5	25	Immediate	Identify back up MASH managers/SW's from other services or those who have sufficient experience to be able to act into this role.
16	Risk of a lack of placements for looked after children due to foster carers/residential placements reducing and sickness		Director of Children's Services	4	3	12	Immediate	Identify foster carers who may be particularly at risk
17	Risk of statutory meetings not taking place (e.g. due to travel restrictions and availability of staff/families), leading to possible delays in critical decision-making.	Governance	Head of Democratic Services	4	2	8	Immediate	No further ations
19	Risk of provider failure - on London wide risk register as high risk	services	Director of Adults and Health Services Drector of Chiledren's Services	5	5	25	Immediate	ADASS guidance aimed at social care commissioners Brokerage Services to consider arrangements to identify risks of provider failure
26	Risk of loss of income to the Council (fails to recover in following year) leading to council not being to balance budget	Finance	Director of Finance	5	5	25	Immediate	Where the Council is unable to collect income due to national Covid restrictions there is a government scheme to reimburse the Council for some lost funds (around 71% is repaid). However the Council must not take action which means it loses action due to actions which were at its discretion. Regular reporting to Corporate Board (and Cabinet) highlights variances from budget, which includes lost income.
27	Financial risks to authority from non delivery of savings proposals, increased costs responding to Corona virus and inability to utilise grants within agreed timescales	Finance	Director of Finance	5	5	25	Immediate	Where the Council is unable to collect income due to national Covid restrictions there is a government scheme to reimburse the Council for some lost funds (around 71% is repaid). However the Council must not take action which means it loses action due to actions which were at its discretion. Regular reporting to Corporate Board (and Cabinet) highlights variances from budget, which includes lost income.

29	Risk of contagion resulting from insufficient supply of personal protective equipment for care workers (PPE) Brexit risk to supply seen as low to none	Vulnerable residents (i) in contact with services (ii) not in contact with services	BECC	4	1	4	short term	local supplies available, and national arrangements
	Community focused risk register							
2	Carers are over-stretched and/or exposed to virus	Adult Social Services	Director of Adults and Health	5	5	25	Immediate	John and Charlotte - mitigation required
3	Delayed/denied treatment for non-Covid-19 conditions	Adult Social Services	Director of Public Health	5	5	25	Immediate	Dissemination of NHS messaging around remote healthcare (e.g. 111/999)
7	Child abuse and/or neglect occur within self- isolated households, in households that are no longer regularly interacting with public services, and/or in households that are no longer in frequent contact with extended family members or social networks	Children's Safeguarding & Social Care	Director of Children's Services	4	2	8	Immediate	Children's Services safeguarding response
21	People are unable to claim benefits/ Universal Credit as demand increased.	Connected Communities/ Corporate and Customer Services	AD for Corporate and Customer Services	4	5	20	Immediate	Connectivity project, aiming to provide second-hand phones and tablets to digitally excluded households
24	Jobs are lost as businesses close, exacerbating pressure on household finances, jeopardising mental health, and increasing risk of debt and/or rent arrears	Economic Development	AD for Regeneration and Economic Development	4	5	20	Immediate	Consistently and proactively promote access to benefits and employment support
34	Domestic abuse occurs in self-isolated households and/or households under lockdown	Public Health	Director of Public Health	5	5	25	Immediate	Services continue to offer support remotely and continue to accept referrals
35	Mental health issues are triggered or exacerbated; referrals to services are no longer possible due to non-interaction with public services	Public Health	Director of Adults and Health	5	5	25	Immediate	Referrals to Mind in Haringey Community services responding to mental health services already - new referrals increasing
51	Risk to economic, physical and mental health for people required to self isolate.	Customer Services, Commissioning	Customer Services, Commissioning	4	4	16	Immediate	Establish and maintain self isolation support service.